



SI B01 08 17  
Warranties

June 2017  
Technical Service

## INTAKE CHARGE-AIR DUCT: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILES

### MODEL

E92 (335is Coupe) (N54T Engine) Model Years 2011, 2012 and 2013 produced 4/6/2010 to 6/14/2013	E93 (335is Convertible) (N54T Engine) Model Years 2011, 2012 and 2013 produced 3/11/2010 and 10/1/2013		
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**Note:** The “Model” information above is for informational purposes only, it is not the only deciding

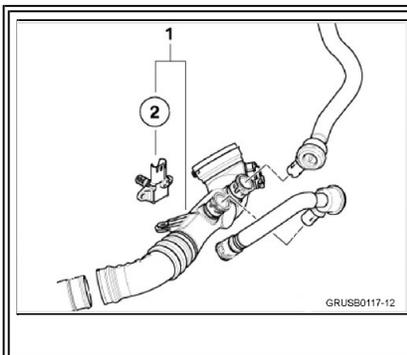
factor.

To determine vehicle eligibility and that this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first; please refer to the “Eligible Vehicles” section of this bulletin for further details.

### INFORMATION

For the eligible vehicles, BMW of North America, LLC (“BMW NA”) is extending the limited warranty for the engine’s **intake charge-air duct** to:

- **10 years/120,000 miles as determined by the vehicle’s original in-service date**



- **Item #1:** This “component-specific” limited warranty extension applies to defects in materials or workmanship
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.
- **Item # 2:** The pressure sensor, only in conjunction with a required replacement of the of the intake charge-air duct.



**Note:** This bulletin is notice of a “limited warranty extension.” This is **NOT** a notice of a Recall

or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

#### Customer Notification Letter – VIN and Component-specific Warranty Extension

Even though this is NOT a Recall, BMW NA sent VIN-specific customer notification letters release.

## ELIGIBLE VEHICLES

To assist you in identifying those vehicles that have this “component-specific” extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific “Vehicle Comment” shown below:

**For this vehicle, the engine’s intake charge-air duct limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI B01 08 17 (DC 17 51 90 02 00).**



**Note:** Before performing a repair and submitting a claim, first confirm that the vehicle has the above

“Notice of Limited Warranty Extension” in the DCSnet Warranty Inquiry “Vehicle Comments” section.

**The “model year” production start (SOP) and end date (EOP) for a specific “model variant” within a “Series” will vary, please do not use a vehicle’s production date as the sole determinant for this coverage.**

If you have related eligibility and/or coverage questions, please send an e-mail with the VIN(s) and your questions to the appropriate regional “questions” e-mail address prior to performing any repairs.

## PARTS INFORMATION



**Note:** Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer’s VIN to

**locate the applicable replacement part numbers.**

- Only order these parts in the **quantities needed to address** customers’ vehicles that have confirmed failures.
- **“Only in conjunction with” parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed “in-conjunction” with performing a covered repair, these “required” additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

## WARRANTY INFORMATION

The engine’s intake charge-air duct limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification BMW vehicles” that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

**The existing limited warranty coverage for the whole vehicle and other components has not changed.**

Should the intake charge-air duct fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

### Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

### Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below.

<b>Defect Code:</b>	<b>1751900200</b>	<b>Intake Charge-Air Duct - Limited Warranty Extension</b>
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply(indicated in KSD2 as "Charging battery")
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And/or		
11 61 730	Work time (WT)	Leak test for intake system
And:		
00 65 511	Refer to KSD2	Replacing charge air duct on the left

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Work time labor operation code 61 00 006 and 11 61 730 are not considered a Main labor operations; however, they do require an individual punch times and explanations on the repair order and in the claim comments.

And, as necessary:

### Sublet – Bulk Materials

<b>Sublet Code 4</b>	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (BMW part number(s), please do not use the part numbers for claim submission)
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Sublet reimbursement calculation for claiming the "used quantities" of repair-related bulk materials (BMW part

numbers) is at dealer net plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

### **Overlapping Labor Procedure – Other Repairs**

If invoicing the KSD2 flat rate labor operation codes for other repair work results in overlapping labor, for those flat rate labor operations that are affected, you can now:

- Replace the stated KSD2 "FRU allowance" with a "reduced FRU value" to eliminate the overlapping labor.

For help in identifying the overlapping labor, please refer to the AIR FRU Plausibility Check (Overlapping Labor Tool) that is located in the AIR Client.

Eligible other repair work being claimed under a different defect code will require separate punch times.

On the repair order and in the claim comment section, please identify and itemize those labor operations being claimed with a "reduced FRU value."

### **Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement**

Under this extended limited warranty, BMW of North America, LLC ("BMW NA") will provide reimbursement for "qualifying customer-pay repairs" that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

### **Repairs that do not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

### **Requesting Reimbursement for a Previous Repair that Qualifies**

For a customer to request reimbursement for a "qualifying customer-pay repair" performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request "online" at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference:

- **B-ELWR 2017 Intake Charge-Air Duct 10Y120M**

### **Reimbursement Request Procedure**

The online process is initiated by attaching/sending "PDF files" of the supporting documentation for the "prior repair."

The website and attached sample customer letter provides information as to "what" documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

Attention: B-ELWR 2017 Intake Charge-Air Duct 10Y120M

P.O. Box 561089

Dallas, Texas 75356

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

**BMW Owner/Operator Inquiries and Assistance**

For all other questions, please contact the BMW's Customer Relations and Services via email at [Customerrelations@bmwusa.com](mailto:Customerrelations@bmwusa.com) or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

Friday, June 16, 2017

**ATTACHMENTS**

View PDF attachment [B010817 Draft Customer Letter Intake Air-Duct.](#)

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